

WHAT TO DO IN CASE OF EMERGENCY



1. CONTACT 112 = THE phone number to remember!



The interface which will guide you
to the right department



Firemen will intervene in case of
important material damage (water,
fire...)



Doctors will answer you in case of medical
emergency. They will assess your need and :

- Advise
- Send a doctor or
- Send the rescue transportation to the hospital or clinic



Police forces (gendarmerie /police nationale)
will intervene in case of:

- burglary, thieves of personal belongings
- assault
- serious road accident with people injured
etc.

WHAT TO DO IN CASE OF EMERGENCY



2 - Once you have contacted the emergency number

- ♦ In case of car accident or other material damage

CALL YOUR INSURANCE COMPANY (car or house)



They will help you and tell you what to do to get compensation.

⚠ Keep all your bills in a safe place if you want to receive compensation after an accident (computer, electrical appliances, furniture, jewelry, clothes...)



- ♦ In case of medical care or hospitalization

CALL YOUR MEDICAL INSURANCE COMPANY

They will give you details about the reimbursement of your medical expenses.